

Release Notes

Fiery X3e 31C-M Color Server, version 1.0

This document contains information about Fiery X3e 31C-M Color Server™ server software version 1.0. Before using the Fiery X3e 31C-M Color Server with version 1.0, make a copy of these *Release Notes* and distribute them to all users.

NOTE: This document uses the term “Fiery X3e” to refer to the Fiery X3e 31C-M Color Server.

Before printing to the Fiery X3e:

- Verify that system software version 1.0 is installed on the Fiery X3e.
- Install user software onto client computers. For instructions, see the *User Software Installation Guide*.

Setup

System Date

When you perform Server Setup, you can enter any number for the system date and the Fiery X3e will accept it, even if the date is invalid. Make sure that you enter the date correctly.

Some entries in Setup are not displayed after saving and exiting

The values for Jobs Saved in Printed Queue, Port Timeout in Seconds, and Polling Interval are not displayed after you enter and save them, and then exit Setup. Print a Configuration page to confirm these values. The possible range of values, where applicable, and the default values in brackets are as follows:

Jobs Saved in Printed Queue

1–99 [10]

Port Timeout in Seconds

5–60 [5]

Polling Interval

[15]

For more information on these options, see the *Configuration Guide*.

Setup entries from Control Panel not saved

Some changes you make to Setup from the Fiery X3e Control Panel are not saved. These include the options: No Account Printing (Server Setup), Default Paper Size (PS Setup), and Change Password. To set these options, use WebSetup.

Shared printers

Installing the Windows XP PCL printer driver from the network as a shared printer is not supported from Windows NT 4.0 workstations.

Java Virtual Machine (JVM) installation

To use any of the WebTools on a Windows XP computer, you must install the JVM. Open the JavaVM folder on the User Software CD, double-click the msjavx86.exe file, and follow the on-screen instructions.

Printing

Background watermark prints over text

When you select the background watermark printing option in the PCL printer driver, the watermark does not print as a background watermark, but overlays the text.

Missing page border for N-up printing jobs

When 2-up or more is selected from the Layout options in the printer driver and Print Page Borders is enabled, the page border on the edge that feeds into the printer first may not print.

Lock Job password

When you use the Lock Job feature in the User Identification tab of the Fiery printer driver, enter the password in the driver each time you send a job to the printer. If you do not open Properties and reenter your password each time you send the job, the Fiery X3e will not recognize your password the second time you send the job. If this happens, enter "0000" at the Control Panel to retrieve your job.

Account Control setting

If you do not open Properties and enter your Account Control setting each time you send the job, the Fiery X3e will not recognize the Account Control setting the second time you send the job.

Distribution Number setting

If you do not open Properties and enter your Distribution Number setting each time you send the job, the Fiery X3e will not recognize the Distribution number setting the second time you send the job.

Printing with Lock Job and Account Control enabled

If the PS driver installed on Windows XP is shared as a Windows print server, you may not be able to use Lock Job or Account Control from a Windows NT 4.0 client computer.

Printing documents over 330%

If you select scaling to over 330% from the Layout print options in the Fiery Printing tab of the PostScript printer driver, the job does not print and a blank page is output from the copier.

Option settings not reflected in application for PCL jobs

Option settings may not be reflected in Word 97 for PCL jobs if the Update Fiery Driver When Opened option is not checked. To resolve this, check the Update Fiery Driver When Opened option on.

Euro symbol

The Windows 2000 printer driver only supports the following fonts for printing the Euro symbol: Times New Roman, Arial, and Courier New. Printing the Euro symbol with any other font may not print correctly.

Image area of A3wide paper (European driver)

When you select A3wide paper in the printer driver and print on A3wide paper, the maximum printed imageable area may be smaller than the specification. To avoid this, select A3wide+ paper in the printer driver and print on A3wide paper to print the maximum imageable area.

Mixed paper sizes with N-up or Duplex

Printing mixed paper size PCL jobs with the N-up option or the Duplex option is not supported.

Printing from the Control Panel

When you print pages from the Control Panel, such as a Configuration page, Test page, or Font list and then print out the Job Log from the Control Panel, the Original column always shows as “0”.

Printer driver**Default settings for the Windows XP PostScript printer driver (European English)**

To view the default settings of the Windows XP printer driver, click the Fiery Printing tab in the printer driver and select Default Settings from the Saved Settings menu.

PCL Printer driver name in Windows 2000

When you install the PCL printer driver in Windows 2000 as a Power User, you may see an error message about the printer driver name. Click OK to close the error message window. Installation of the printer driver is successful even if you see this message.

Windows 98/2000 PCL printer driver constraints

The PCL printer driver should have a constraint message when the Hard Disk Drive setting of Copier Stored Print and Proof Print are selected. If you select Hard Disk Drive of Copier Stored Print first, the constraint message does not appear.

The PCL printer driver should have a constraint message when you check Booklet and specify Top for the Duplex option. If you select Top for Duplex first, the constraint message does not appear.

Unable to open properties

If the PS driver installed on Windows XP is shared as a Windows print server, you may not be able to open Properties from a Windows 2000 client computer.

Default paper size in Windows NT 4.0/2000/Me/XP and Mac OS (European English)

The default paper size in the Windows NT 4.0/2000/Me/XP and Mac OS printer drivers is “Letter.” Before printing, change it to “A4”.

Booklet

When you install a PostScript printer driver on Windows NT/2000/XP, and check the Booklet print option on, Tabloid and Executive page sizes are listed in the driver. Do not choose either of these page sizes. If you do choose one of these page sizes when you set the Booklet print option on, you may receive a conflict message. Cancel the message and choose another page size.

Custom paper size names

The Windows 98 PCL printer driver does not allow you to edit the custom paper size name. All custom paper sizes in this driver are named Custom.

Installing the 20 ppm color engine

The Windows NT 4.0/2000/XP printer driver may not detect the installation of the 20 ppm color engine when Update Fiery Driver When Opened is checked for Two-Way Communication. To avoid this, do not check Update Fiery When Opened. Instead, add the 20 ppm color engine from the Installable Options list. The next time you open the driver and view Printing Preferences, you may receive conflict messages stating that Edge Enhancement is incompatible with the 20 ppm color engine. Ignore these messages and click OK, and then click Cancel.

Installable option shows as installed when canceled

If you add an installable option in the Configuration tab of the Windows 2000 PCL printer driver and click Cancel, the installable option continues to show as installed. To remove the installed option, click Remove, click Apply, and then click OK.

Maximum copies

The maximum number of copies that can be specified in the Mac printer driver is 32,000, even though the constraints displayed in the printer driver are 1-999.

Finishing thumbnail graphic

The Finishing thumbnail graphic in the printer driver may not reflect the actual job settings specified.

Scanning**Notification of scanning delivery**

You will not receive a message notifying you of the successful delivery of a scanning job to e-mail, Internet FAX, FTP, or other destinations. To determine if a scan has been successfully completed and delivered, see the procedures for retrieving scans in the *Printing Guide*.

Internet FAX**Header page**

The header page of an Internet FAX job does not support extended ASCII characters. Printed header pages replace these characters with miscellaneous characters instead.

Internet Fax support

Some Internet Fax machines may not be able to receive jobs or print with the Fiery X3e.

Page sizes for Internet FAX documents

Scanned documents with any original paper size print on A4 or Letter size paper when sent through Internet FAX.

Fiery Downloader**TIFF images**

When a TIFF file is downloaded and the TIFF image is larger than Letter or A4, the Fiery X3e adjusts the job to fit the Letter size page (US) or the A4 size page (Europe).

Fiery WebTools**Java Virtual Machine (JVM) installation**

To use any of the Fiery WebTools™ on a Windows XP computer, you must install the JVM. Open the JavaVM folder on the User Software CD, double-click the msjavx86.exe file, and follow the on-screen instructions.

Status

If you change the number of copies from an application, the Status WebTool displays “1 of N” for the Printer Status, no matter how many copies are printing. Only specify the number of copies from the printer driver.

WebScan

JPEG jobs viewed in WebScan™ with from Mac OS with Internet Explorer 5.0 appears clipped. To avoid this, save the file as JPEG and reopen the file in Adobe Photoshop or another imaging application.

WebSetup

When running NDS Setup from WebSetup under Signature Level 2 or more, print servers are not displayed in the “Select Print Server” window. Instead, run NDS Setup from the Control Panel.

Command WorkStation**Searching a range of IP addresses**

When you configure the connection to the Fiery X3e for Command WorkStation™, if you do an Advanced Search using a range of IP addresses, the computer searches for IP addresses outside the selected range. Instead, search by DNS name to find a Fiery X3e on your network.

Downloading Fonts

Downloading PCL fonts is not supported, even though the option appears in Command WorkStation.

FTP log

You cannot print the FTP log from Command WorkStation. Print the FTP log only from the Fiery X3e Control Panel.

PCL job properties

Command WorkStation may display incorrect PCL job properties for some of the job's settings.

Advanced search

Some search features under the Advanced tab do not work for PostScript and PCL files.

DocBuilder Pro

DocBuilder Pro™ does not support the 12.25×18 paper size.

Fiery Remote Scan**Scanned jobs sent as a URL**

Scanned jobs that are sent as a URL replace blank characters as “%20” in the URL link. The URL link on the client side has the file name attached to the link and is displayed as “file%20name.pdf”.

Compression options

The Compression options in Fiery Remote Scan™ are not consistent with the compression options listed at the copier. Instead of Min, Max, and Standard, the options in Fiery Remote Scan should be High quality, Standard, and High compression, respectively.

Applications

Microsoft Office

When sending a job from Microsoft Office, do not check Collate within the application. Doing so changes the font and font size in the second printed copy.

N-up printing with multiple copies—If you print multiple copies of an N-up PostScript print job from Office XP, a borderline prints on the blank pages of the print job.

N-up printing via IPP—Office XP does not support printing N-up PostScript jobs via IPP.

Image clipping—If the document margins are too small in a Microsoft Office application, and you apply the Scaling option, the printed image might appear clipped. To avoid this, increase the margins.

Microsoft Word

Unwanted lines print a semi-transparent background in Microsoft Word jobs.

Adobe PageMaker

Account Control—The Account Control printer driver option is not supported with PageMaker version 6.5.

Lock Job—The Lock Job printer driver option is not supported with PageMaker version 6.5.

Adobe Acrobat Reader 5

You must enable the Classic option in Acrobat Reader 5 to print in Acrobat Reader 5 from Mac OS X in Classic Mode. To access the Classic option, select Acrobat Reader 5 on your desktop and press Command+i simultaneously.

CorelDRAW

Printing in CorelDRAW 8 from Windows NT 4.0/2000 is not supported.